2025 IMPACT REPORT



Hearing Speech + Deaf Center

2025 By the Numbers

1925

ESTABLISHED AS THE CINCINNATI LEAGUE FOR THE HARD OF HEARING

1950's

BROUGHT THE FIRST AUDIOLOGIST AND SLP TO CINCINNATI

1976

ESTABLISHED COMMUNITY SERVICES FOR THE DEAF

2,820

CLIENTS SERVED IN 2025

6,986

CLINIC APPOINTMENTS IN 2025

2,241

AUDIOLOGY PATIENTS IN 2025

1,518

INTERPRETING APPOINTMENTS IN 2025

1,493

DEAF SERVICES CLIENT MEETINGS IN 2025

4,231

SPEECH-LANGUAGE + OCCUPATIONAL THERAPY APPOINTMENTS IN 2025

188

DEAF SERVICES INDIVIDUAL CLIENTS IN 2025

1,481

HEARING AIDS DISPENSED IN 2025

212

SPEECH-LANGUAGE + OCCUPATIONAL THERAPY INDIVIDUAL CLIENTS IN 2025

A Century of Service, A Future of Possibility.



Dear Friends, 2025 was a truly special year for Hearing Speech + Deaf Center as we celebrated 100 years of serving our community. For a century, HSDC has been dedicated to creating greater access to communication, connection, and opportunity for individuals and families across our region.

Reaching this milestone is more than a celebration of our past—it is a reflection of the thousands of people, families, staff, volunteers, donors, and community partners who have shaped HSDC over the past 100 years. Their commitment has helped build an organization that continues to evolve alongside the needs of the people we serve.

As we look back on 2025, we are proud of what we accomplished together and are grateful for the support that makes our work possible. As we look toward the next century, we remain committed to expanding access, strengthening our services, and ensuring every person has the opportunity to be heard, understood, and connected.

In 2025 we spent the year working toward our mission with just a few examples:

- 22 Deaf, Hard-of-Hearing, or CODA children attended Summer Camp.
- 64 Deaf adults had Tax Day appointments with a free tax professional and ASL Interpreter.
- HSDC ASL Interpreters spent 766 hours at medical appointments for Deaf individuals with doctors across Greater Cincinnati.
- As one of the few clinics in Cincinnati that accepts Medicaid, 41% of our audiology patients and 68% of those receiving speech-language services with us rely on Medicaid coverage.

These are just a few examples of the work our dedicated staff has spent the last year working toward, but none of it would be possible without our gracious donors who fund events such as Summer Camp and help cover the gap in Medicaid reimbursement rates to the cost of providing the services.

Thank you for being part of the HSDC story and for helping us carry our mission into the next 100 years.

Sally Quilligan, MBA
Interim CEO
Hearing Speech + Deaf Center

Our Values, Vision, + Mission

Values:

- Promote self-reliance and self-sufficiency
- Provide client-centered and family-centered state-of-the-art services and products
- Provide equal access to our service for all members of the community
- Conduct ourselves with integrity, a high degree of professionalism, and business ethics
- Embrace diversity
- Support and respect an individual's choice of communication mode

Vision: To be the community leader in providing access to all people to realize their full communication potential.

Mission: To empower individuals and families with successful communication tools and opportunities through advocacy, excellence, and inclusion.

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FBT Gibbons, LLP



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(1) Vice Chair Kevin Murray speaks at our Centennial Gala celebration (2) Board member Kevin Arey interacts with staff at our Centennial Gala celebration

Financial Highlights

UHY Advisors, Inc. conducted an independent audit of our financial statements as of December 31, 2025, and issued an unqualified opinion, affirming that the financials "present fairly, in all material respects, the assets, liabilities, and net assets of [Hearing Speech + Deaf Center]." This positive outcome reflects our continued financial strength and unwavering commitment to our mission of empowering communication across Greater Cincinnati — a legacy we've proudly upheld since 1925.

Assets

Total Current Assests	$935,261
Property and Equipment Net	$74,751
Other Assests	$3,128,625
Total Assets	**$4,138,637**

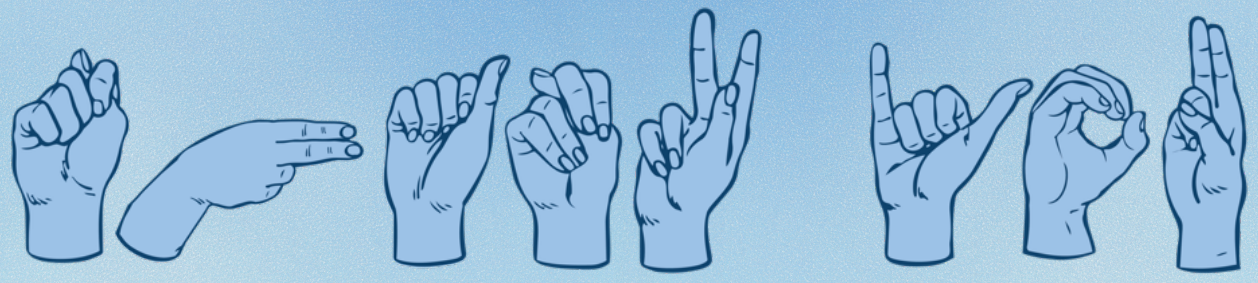
Liabilities and Net Assets

Current Liabilities	$323,776
Long-Term Liabilities	$1,128,255
Net Assets	$2,686,606
Total Liabilities and Net Assets	**$4,138,637**

2025 GRANTS

THANK YOU FOR YOUR SUPPORT OF OUR MISSION.

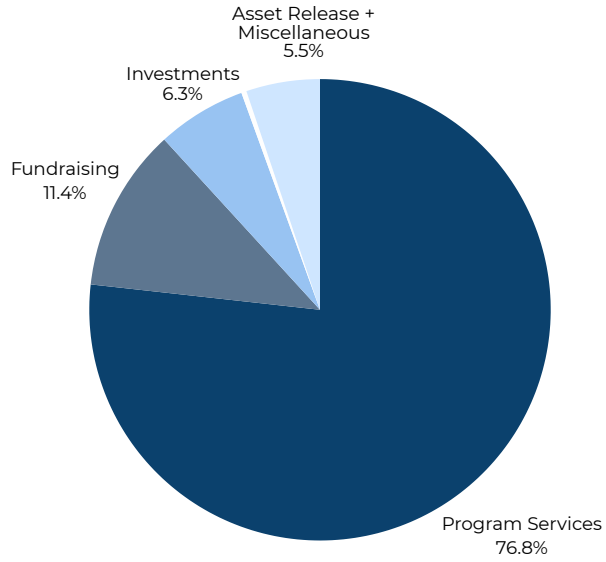
Advocates for Kids
Anonymous
Edelweiss Foundation
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Huenefeld Trust Foundation
Millstone Fund
The Oliver Family Foundation
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Financial Highlights

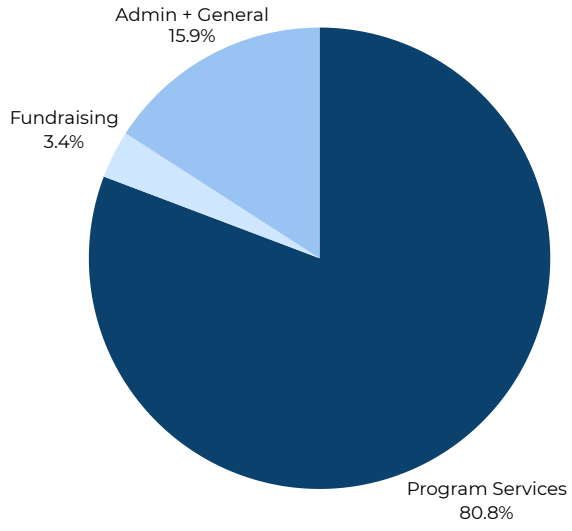
Revenue and Other Support

Program Services	$2,014,821
Grants, Contributions, and Events	$300,542
Interest and Investments	$164,395
Net Assets Released from Restrictions	$135,665
Miscellaneous Income	$9,553
Total Revenue and other Support	**$2,624,976**



Expenses

Program Services	$2,201,822
Admin and General	$433,195
Fundraising	$91,354
Total Expenses	**$2,726,371**









(1) A child enjoys an arts and craft project at summer camp (2) Guests enjoy the night at the Centennial Gala (3) Members of the Deaf Community together at Deaf Day at the Reds

Audiology Services

Effective communication is fundamental to human connection, personal growth, and overall well-being. At the heart of our mission is the belief that everyone deserves the opportunity to hear clearly and live life to its fullest.

Our team of clinical audiologists, supported by skilled staff, empowers patients to make informed decisions about their hearing health. While many of our patients experience age-related hearing loss (presbycusis), our specialists are experienced in diagnosing and treating individuals across the lifespan—from young children to centenarians.

Our Mission in Action

A Client's Testimonial

"When I arrived for my hearing tests, it brought back childhood memories of being teased and mocked by other children and I began to cry during the test. I remember just wanting to hear like other kids; apparently the memories were still painful as I am now 83 years old. My audiologist was very compassionate and caring during this painful moment. I was blessed as she was extraordinarily kind, patient and empathetic.

I have worn numerous hearing aids since I was about 40 years old. Hearing Speech + Deaf Center offers an excellent product, but mainly the staff is extraordinary. As a patient I felt seen, heard, and respected in every interaction. They care and it shows. In today's environment, that is a rare commodity.

I don't know how many years I have left at 83, but I know one thing for sure. **For the first time in my entire life I can hear like I have never heard before. It brings tears of joy to my eyes.** I never dreamed it was possible. I no longer pretend I can hear or understand what was said. I no longer smile and nod in agreement as if I understood. I no longer have to ask others to repeat or speak louder. I have a new confidence in interacting with others. This is such a gift and I am so grateful to the entire staff for the care and expertise they demonstrated."



(1) A client speaks to her audiologist with an HSDC Interpreter

SPEECH

Katie's House

Speech-Language Pathology

Our speech-language pathologists offer comprehensive support to help children build or restore effective communication skills.

We work closely with caregivers, providing tools and strategies that support the development of strong listening, speaking, reading, and writing abilities throughout a child's growth. Our team of experienced speech professionals evaluates each patient's speech, language, cognitive abilities, and overall communication needs.

While many of our patients are children and adolescents, we also regularly support adults navigating speech and articulation difficulties following medical events that impact their ability to communicate.

Occupational Therapy

Our occupational therapists support patients in building the essential life skills they need to thrive. Many of the individuals we serve are children and adolescents, and our therapists work closely with them to develop task-specific abilities that help them reach personal goals and navigate physical, sensory, or cognitive challenges.

Our Connections For Life program, in partnership with Centeral Clinic Behavioral Health offers low income families co-treatment options for Speech, Occupational, and Mental Health Therapies all in one location with one appointment time to make treatment as simple and easy to access as possible!



Our Mission in Action

During a therapy session, a young patient noticed a flyer featuring a photo of his therapist with another child and asked why that child got to have a picture with her. His therapist explained that the photo celebrated his graduation from therapy. For the first time, this young boy realized that reaching his goals could earn him that same recognition. Inspired by the possibility of his own graduation, he worked diligently toward his goals, determined to celebrate his progress, too. His story sparked an idea: establish a recognition wall in Katie's House to celebrate children who meet their goals or graduate from therapy. What began as one child's curiosity became an opportunity to inspire countless others to set goals, make choices, and celebrate how far they've come.

(1) A speech-language and occupational therapy client works on his writing skills in Katie's House

Deaf Services

Community Services for the Deaf

Effective communication is foundational to access, opportunity and community. Our Community Services for the Deaf (CSD) team provides critical resources such as social community events, access to free video phones, and everyday support for navigating life with communication barriers. Through our Community Employment Services program, we also assist Deaf and hard-of-hearing individuals who are unemployed or underemployed in finding meaningful, sustainable work. Members of our CSD team bring personal, lived experience to their roles, which strengthens our ability to advocate for and respond to the real-world needs of the Deaf Community.

Interpreting Services

We provide professional and friendly English to American Sign Language Interpreting Services to ensure that the nearly 10,000 Deaf, DeafBlind, Hard-of-Hearing and Hearing people who live, work and play in the Greater Cincinnati Tri-State region all have equal access to communication. We offer one of the largest pools of Deaf Interpreters in the region and travel anywhere in Brown, Butler, Clermont, Clinton, Hamilton, Highland, and Warren Counties. Plus offer select services in Northern Kentucky and Southeast Indiana. We cover all types of meetings, events, appointments, and celebrations.

Our Mission in Action

In November of 2025 HSDC Interpreters along with The Ohio Association of the DeafBlind (OADB) co-sponsored Ohio's very first fully ProTactile preforming arts performance of "Becoming Harry", an adaptation of the Harry Potter stories, by Touch Communication in Columbus, Ohio. ProTactile is a touch-based language, allowing DeafBlind people to communicate using their bodies as a medium. The HSDC interpreting department worked with Ohio's Statewide Support Service Providers (SSP) program to coordinate over 20 tactile interpreters and Support Service Providers to provide an entire week of highly specialized tactile and ProTactile interpreting services to the DeafBlind performers and their audience members.



(1) SSP's and a DeafBlind performer have a three-way ProTactile conversation about their experience in the play.

EVENTS

2025 Events

In 2025, communication continued to be at the heart of everything we do, connecting people to one another, their communities, and opportunities to thrive. Throughout the year, we created opportunities for connection, inclusion, and fun through a variety of social and recreational events for individuals facing communication barriers. From a week-long summer day camp and our Winter Wonderland event to outings at local sporting events, our programs brought people together throughout the year. Highlights included Deaf Day at Cincinnati Reds, where attendees could enjoy the excitement of the action while connecting with others in an inclusive environment. Our volunteer ASL interpreters once again helped make the Ohio Renaissance Festival more accessible to members of the Deaf community. We also gathered for our fifth annual Chili Cook-Off competition, continuing a tradition that brings our community together over friendly competition, delicious food, and good company.











(1) HSDC staff members and volunteers greet visitors at ASL Weekend at the Ohio Renaissance Festival (2) A group of interpreters enjoy Deaf Day at the Reds (3) Volunteers and organizers pose at our 5th Annual Chili + Dessert Cook-Off (4) Children play in a sensory bin at Summer Camp (5) HSDC staff members provide resources at Cincinnati Pride

EVENTS

2025 Events









(6) HSDC Summer Campers explore on a hike (7) An interpreter attends ASL Weekend at the Ohio Renaissance Festival (8) HSDC staff and their family participate in the OINK Deaf Artisan Market (9) A child enjoys a visit with Signing Santa Claus at our Winter Wonderland Event

2025 Centennial Gala







(1) Attendees participate in the evening's Fund-A-Cause paddle raise (2) Shining Star Award recipient Gregory Flannery with his audiologist, Anne Rolfert (3) Century Club inductee Elizabeth Mann with Interim CEO, Sally Quilligan

The April 2025 Centennial Gala at Hotel Covington was a celebration a century in the making, honoring 100 years of Hearing Speech + Deaf Center's commitment to empowering communication and serving our community. The evening marked this incredible milestone while recognizing the people whose vision, dedication, and support have helped shape the Center throughout its history. As part of the celebration, we proudly introduced the Century Club, honoring individuals whose contributions have left a lasting impact on HSDC. The inaugural inductees were Anna Pattison, Jean W. Rothenberg, Elizabeth Mann, and Drs. Laura and Richard Kretschmer.

The Shining Star Award also received a special Centennial revamp, recognizing an individual or family from each of HSDC's three service areas. Porsha Murray was honored for Community Services for the Deaf; Mercy Blank, Melody Sanders, and Russell Reynolds, a foster family, were recognized for Speech + Occupational Therapy; and Gregory Flannery was honored for Audiology. Each recipient shared their gratitude for the life-changing services they have received from Hearing Speech + Deaf Center. This served as a powerful reminder of the difference HSDC has made in the lives of individuals and families throughout our community for 100 years.

Thank You For Your 2025 Gift!

$25,000+
Roy and Susan Kulick
Millstone Fund
Jacob G. Schmidlapp Trusts, Fifth Third Bank, Trustee
Unnewehr Foundation

$10,000-$24,999
Alfred and Susan Brunner
Stella Buerger Charitable Foundation
Greg and Lori Conners
Mr. Robert C. Dehner
Edelweiss Foundation
The Oliver Family Foundation
Mrs. Patricia M. Smitson
Lynn and Robert Shank
Robert and Christine Steinmann Family Foundation

$5,000-$9,999
Advocates For Kids
altafiber
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Dr. Holly Binnig
Church of the Redeemer
Cincinnati Reds
City Club of Cincinnati
Colleen Danielson
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Thank You For Your 2025 Gift!

$1,000-$2,499 (Continued)

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$500-$999

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Thank You For Your 2025 Gift!

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Mr. Emmanuel Morgan
Ms. Heather Morgan
David Morgan
Ms. Megan Mulvaney
Leah Mysock

THANKS

Thank You For Your 2025 Gift!

Up to $499 (Continued)

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Mr. Gary Newland
Ms. Darlene Nieman
Matthew & Katie Noe
Northside Bank & Trust
Ms. Katherine Notley
Claire and Ed Paff
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Jo-Anne and Tom Prendeville
Karl and Sally Quilligan
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Dick and Debbie Westheimer
Mrs. Elizabeth Whelpdale
Jacob Williams
Jeff Williams
Ms. Lisa Young
Fawen Zhang
Dr. Jenna Zicka

Leave a Legacy for Hearing Speech + Deaf Center

By including HSDC in your plans, you help create a future of hope for individuals who are Deaf and hard-of-hearing. These gifts support generations of support and services for our community.

Suggested Wording for Your Will or Estate Plan:

"I give to Hearing Speech + Deaf Center of Greater Cincinnati the sum of ____ dollars. ($____). This bequest is unrestricted and the Board of Directors may use and expend the same for the benefit of Hearing Speech + Deaf Center in any manner it deems approriate."

Be a Part of the Change

Vision 100 Endowment Campaign

Thank you to the generous donors who have already joined us in shaping the future. Through our Vision 100 Endowment Campaign—the first in our organization's history—we are working to secure the next 100 years of life-changing services with a goal of raising $1.2 million. This permanent fund will reinforce and expand the critical support we provide to individuals of all ages affected by deafness, communication, and sensory disorders throughout Greater Cincinnati. Your support ensures communication equity, inclusion, and access for generations to come. If you haven't yet made a gift, we invite you to join us in this transformative effort and help us build a legacy that will last a century and beyond.



Advocacy

Inclusion

Empowerment

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2825 Burnet Ave
Cincinnati, OH 45219

Eastgate Location
4440 Glen Este Withamsville Rd
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